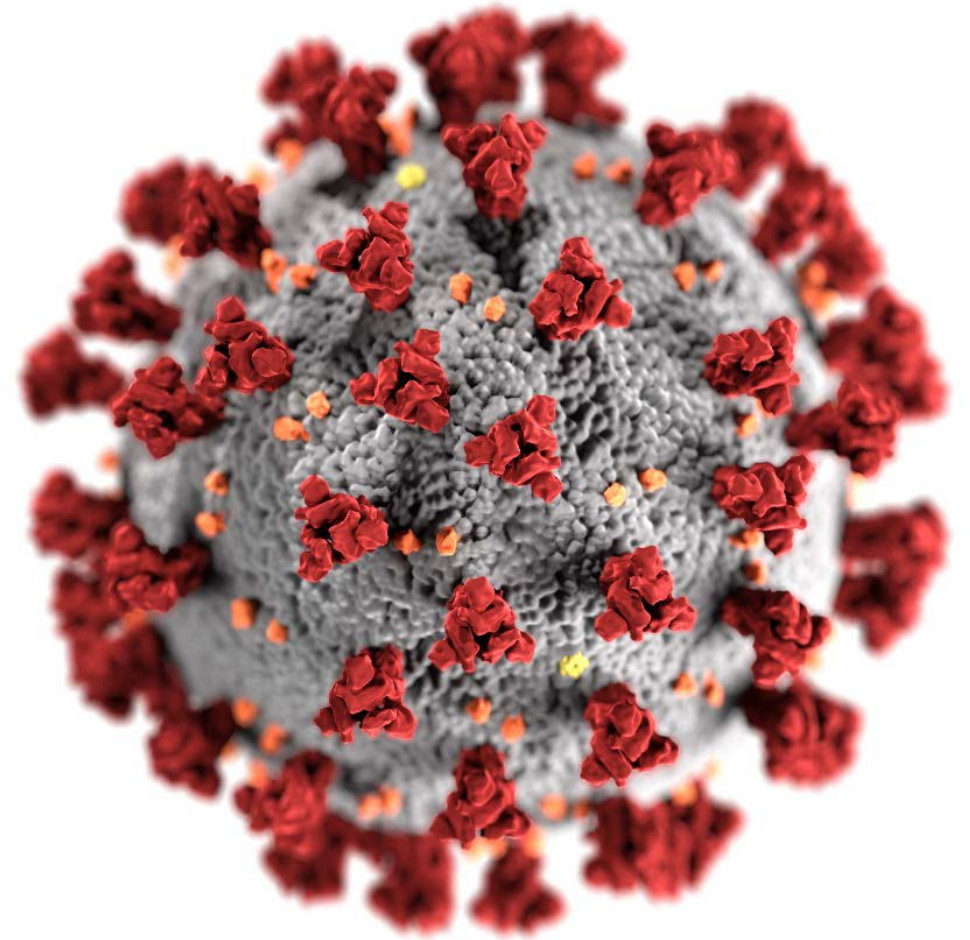


Using the Case Investigation and Contact Tracing (CI/CT) Workforce in COVID-19 Vaccination Efforts

Contact Tracing Innovation Section
CDC COVID-19 Response

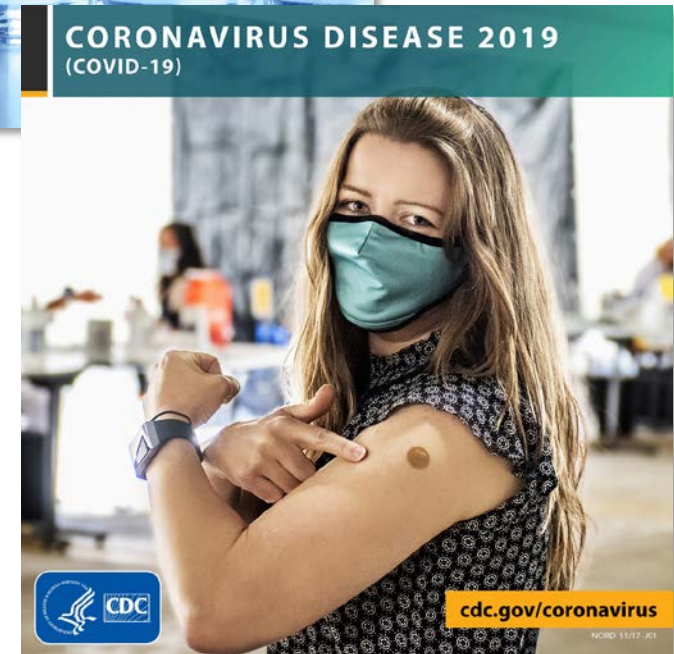
May 18, 2021



cdc.gov/coronavirus

Case Investigators and Contact Tracers Can Connect People to COVID-19 Vaccination

- Prompt case investigation (CI) and contact tracing (CT) should remain the primary goal of this public health workforce.
- However, as the pandemic evolves, the case investigation and contact tracing (CI/CT) workforce can help connect people to important services and resources, such as vaccination.



Educating and Linking People to Vaccination During CI/CT Activities

- Emphasize the importance of getting a COVID-19 vaccination during case and contact interviews.
- Explain vaccine eligibility, answer questions, and dispel myths.
- Assist with linkages to vaccination events or help schedule vaccine appointments.



The CI/CT workforce can navigate the vaccination process by:

- **Linking to supportive services and facilitating access to vaccine services.**
 - The CI/CT workforce can connect people to language, transportation, homebound assistance, and other services that remove barriers to receiving vaccination.
- **Providing post-vaccination support.**
 - The CI/CT workforce can follow-up with people eligible for vaccination to ensure all doses have been received, encourage use of **v-safe**, and provide other support as needed.

The CI/CT workforce can navigate the vaccination process by:

- **Identifying people eligible for vaccination through case management and surveillance databases.**
 - Information from COVID-19 case and contact interviews can be used to identify those
 - Previously diagnosed who are eligible for vaccination
 - Previously identified as a contact
 - Use surveillance data to identify “hotspots” of
 - COVID-19 transmission
 - Low vaccination uptake



Role of the CI/CT Workforce in COVID-19 Vaccine Navigation Efforts

- To assist with vaccine navigation, the CI/CT workforce should have information related to vaccine eligibility, safety, and administration, including:
 - Vaccine and testing locations
 - Vaccine information
 - Scheduling systems
 - Social marketing campaigns promoting vaccinations
 - Surveillance data
 - Digital tools (for example, mobile phones, tablets)



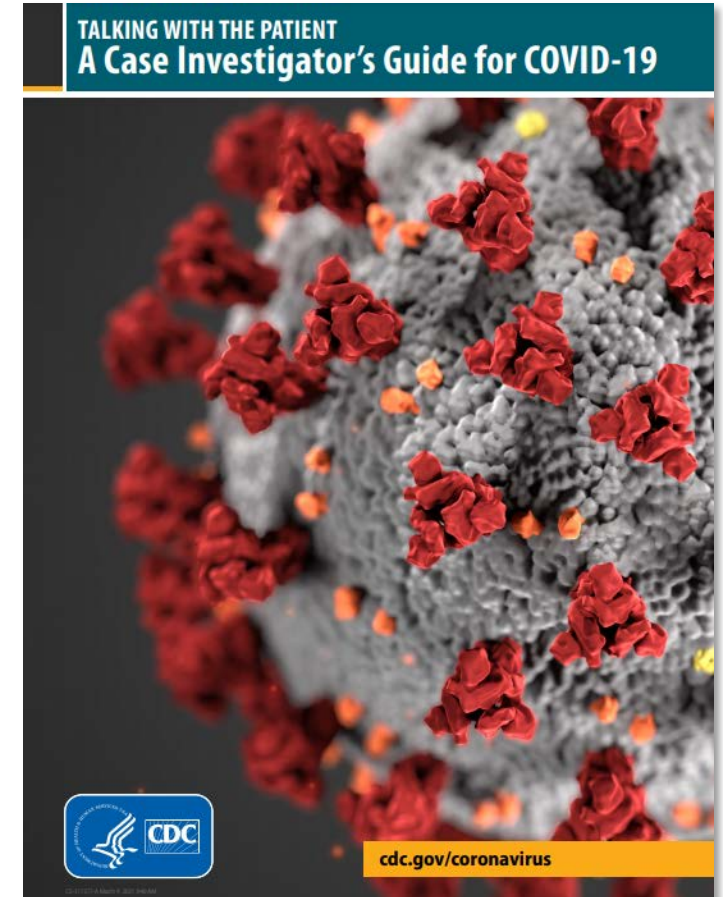
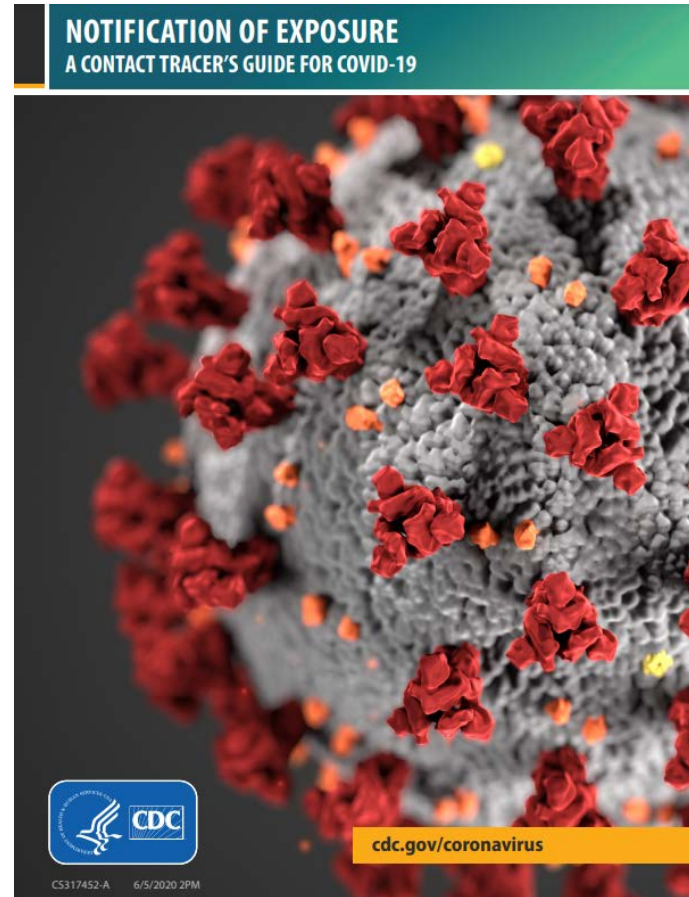
Vaccination Efforts Can Be Integrated Within CI/CT

- Case investigators
 - Have one-on-one calls with people diagnosed with COVID-19,
 - Provide support for isolation,
 - Can link to vaccination services
- Contact tracers
 - Let people know they may have been exposed to COVID-19 should get tested, monitor for symptoms and quarantine
 - Can schedule vaccine appointments
- Connect with other health department staff



Coming Soon: Updated Guides for the CI/CT Workforce

- Updates will include prompts, sample scripts, and information that the CI/CT workforce can use to help connect people to vaccination resources.



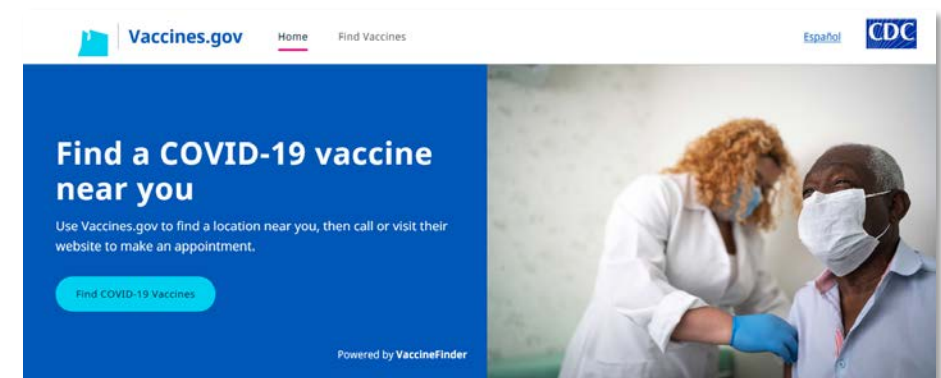
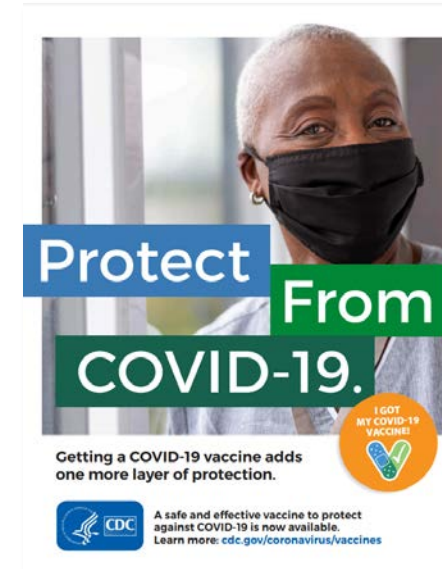
Find COVID-19 Vaccines Near You

- Visit [Vaccines.gov](https://www.vaccines.gov) to find vaccination providers near you.
 - In some states, information may be limited while more vaccination providers and pharmacies are being added. Learn more about [COVID-19 Vaccination Locations on Vaccines.gov](#).
- Text your **zip code** to **438829** or call **1-800-232-0233** to find vaccine locations near you.
- **Check your local pharmacy's website to see if vaccination appointments are available.** Find out which pharmacies are participating in the [Federal Retail Pharmacy Program](#).
- **Contact your [state health department](#)** to find additional vaccination locations in the area.
- **Check your local news outlets.** They may have information on how to get a vaccination appointment



COVID-19 Resources for Health Departments

- [Contact Tracing Resources for Health Departments](#)
- [COVID-19 Contact Tracing Communications Toolkit for Health Departments](#)
- [COVID-19 Contact Tracing Communications Graphics](#)
- [How To Talk To Your Close Contacts](#)
- [Vaccine Rollout Recommendations](#)
- [Guidance for Planning Vaccination Clinics](#)
- [Promote Vaccine Confidence](#)
- [Communication Resources for COVID-19 Vaccines](#)
- [COVID-19 Vaccination Toolkit for Health Departments and other Public Health Partners](#)
- [Vaccines.gov](#)



Thank you!

Please send questions to the
Contact Tracing Program Support Team

eocevent348@cdc.gov

For more information, contact CDC
1-800-CDC-INFO (232-4636)
TTY: 1-888-232-6348 www.cdc.gov

The findings and conclusions in this report are those of the authors and do not necessarily represent the official position of the Centers for Disease Control and Prevention.

